



"The Power of Purpose: Celebrating Vocational Service Month"

As we embark on a new year, January takes on a special significance for Rotarians as we dedicate this month to Vocational Service. This theme reminds us that our professions are not just a means of earning a living, but also powerful tools for positive change.

Vocational Service encourages us to:

Excel in our professions: By upholding the highest ethical standards and striving for excellence in all our endeavors.

Use our professional skills to serve: By volunteering our expertise to support community projects and address local needs.

Promote ethical business practices: By advocating for fair trade, responsible consumption, and sustainable business models.

This month, let us all reflect on how we can better utilize our professional skills to make a positive impact on our community. Whether it's mentoring young professionals, providing pro bono services to those in need, or promoting ethical business practices within our own organizations, every contribution counts.

Let us honor the dignity of work and strive to make a difference in the lives of others through our professional endeavors.



Vocational Service encourages us to:

Strive for Excellence: To uphold the highest ethical standards in our chosen fields. Use Our Skills for Good: To volunteer our expertise and time to support community projects.

Promote Ethical Practices: To advocate for fair business practices and sustainable development.

In this edition of "Dombivli'cha Suncity Express," we explore the diverse ways our club members are using their professional skills to make a difference. You'll find inspiring stories of Rotarians who are going above and beyond to serve their communities, from providing pro bono services to mentoring young professionals.

We encourage you to read these stories and reflect on how you can utilize your own professional skills to create a positive impact. Let's embrace the power of purpose and use our vocations to build a better future for all.

Happy reading!

Rtn. Nikhil Apte Editor, Rotary Club of Dombivli Sun City





The power of Rotary Vocational Service to enrich our lives and others



Let's take a look at our Rotary journey. We weren't recruited just because of our smiles or friendly personalities. We were invited to join Rotary because our professional skills had the potential to make a real difference, and because we hold a shared commitment to serving others. It all started with Vocational Service. As the 2023-24 Vocational Service Committee Chair for District 3281 in Bangladesh and with 28 years of service to Rotary, I've seen firsthand the transformative power of this philosophy.

Today, I want to share my story of how Vocational Service enriched my professional journey and inspire you to use your skills to make a lasting difference in your community.







Empowering through learning and skill development. Joining the strategic marketing team of a telecommunications company was the start of my career. I had "zero" education in any marketing discipline, but I was a Rotaractor. How could I not make a difference? Numerous learning sessions with a late past district governor, a renowned marketing management consultant, gave me the tools I needed to break through in my career. I reaped the benefits of Rotaract's "professional development service" and Rotary's "vocational service" in my own life.

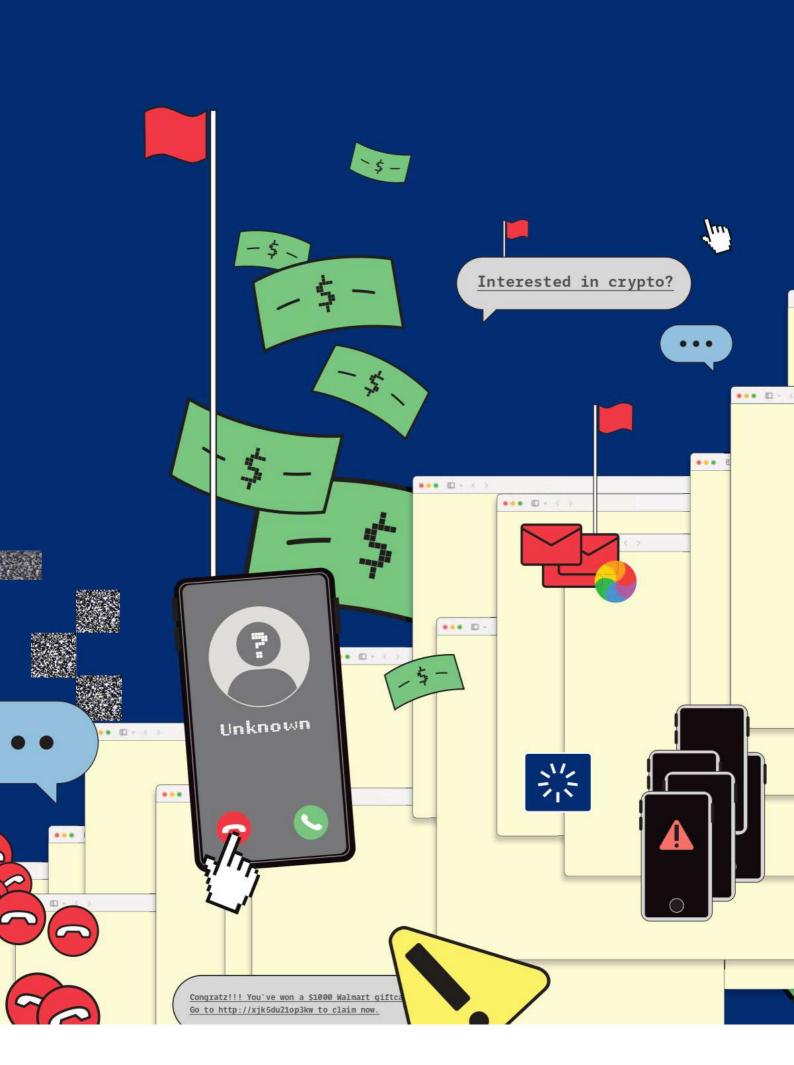
What is Vocational Service?

Unlike other service organizations, Rotary doesn't just focus on volunteering your time. It's about using your professional expertise the very skills you excel at - to make a real difference. This is fundamental to every club. And simultaneously, **Vocational Service is** about applying ethical standards to all that we undertake - through Rotary, in our personal lives, and in the workplace. Vocational Service encourages and fosters:

- high ethical standards in business and professions;
- the recognition of the worthiness of all useful occupations; and
- the dignifying of each Rotarian's occupation as an opportunity to serve society.

We can put these ideals into action by:

JAN/2025









Don Griffing realized something was wrong when he received a text from a fellow Rotarian asking: "Is this really you?"

The question was about an email that appeared to have been sent by Griffing asking for help, but the wording seemed off. As a retired software developer, Griffing immediately suspected he was being impersonated by a scammer trying to swindle money from his network and alerted his contacts not to respond to the request.

His suspicions were bolstered when he learned that another Rotary district leader had likely crossed paths with the same scammer requesting Amazon gift cards. "I'm a retired IT person; I've been down this path. I know what to do. But I still had that little bit of a pit in the stomach, an 'OK, here we go again' kind of thing," says Griffing, a past governor of District 6270 who lives in Oshkosh, Wisconsin.

This wasn't Griffing's first or last brush with fraudsters.

In the early 2010s, someone claiming through Facebook to be his uncle said he was in Europe and needed Griffing to send money something he quickly debunked by checking with his cousin. In retrospect, he says, it was an early version of the popular "grandparent scam," in which someone posing as a distressed relative, often a grandchild, asks for money.

More recently, he received a questionable email sent to Rotary club and district leaders asking for project funding. After some digging around, he couldn't confirm that the person who sent the email was even a Rotary member.

With the impersonator emailing his contacts, here he was again, an IT expert, having to send a warning to members throughout his district. He worried a little about causing annoyance by adding another fraud alert to the inboxes of people who receive so many emails each day. But he knew how important it was to protect his network from fraudsters and quickly brushed his hesitations aside.

The number of scammers on the prowl is proliferating.

Americans lost a record \$10 billion to fraud schemes in 2023, an increase of more than \$1 billion compared with 2022, according to the Federal Trade Commission. The

most money was lost through investment scams: a total of \$4.6 billion that year. Impostor scams had the second-highest reported losses, totaling \$2.7 billion in 2023.

But even these big numbers are an underestimate, experts say.

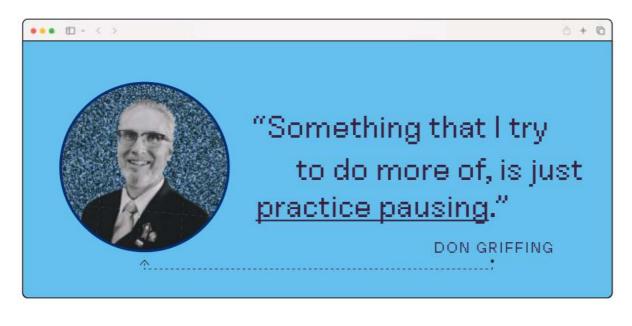
"We know that fraud and scams often go unreported because people may be ashamed or embarrassed, or not know where to report," says Lisa Schifferle, senior policy analyst in the Office for Older Americans at the Consumer Financial Protection Bureau, a U.S. government agency. "This is really just the tip of the iceberg."

Criminals usually get away with the cash they're able to take through fraudulent phone calls, emails, texts, and social media interactions, experts say.

"Fraud complaints continue to go up because the crime is so lucrative and so low risk for the criminals who perpetrate it," says John Breyault, vice president of public policy, telecommunications, and fraud for the National Consumers League. "The vast majority of fraud goes unpunished. So unfortunately, when we talk to consumers, most of the time, we simply have to say, 'Your money's gone.""

Moreover, it's getting more difficult to spot fraud, as scammers use artificial intelligence to appear legitimate. People hawk tools through the













dark web with names like FraudGPT, a deviant cousin to the popular AI tool ChatGPT, Breyault says.

Consumer advocates like him are watching carefully to see how criminals use AI to come up with well-worded messaging or deepfakes that impersonate someone's voice or likeness in their schemes, he says. The technology also could help criminals develop targeted lists of potential victims, based on location, income, and other demographics, he adds.

"I can imagine punching [a query] into an AI that says, 'I need a list of 100 women with net worths of more than \$250,000, who recently lost their significant other and live alone ... and their phone numbers.' And an

AI could spit that out for you," Breyault says. "We're dreading seeing the data starting to roll in as these tools become more accessible."

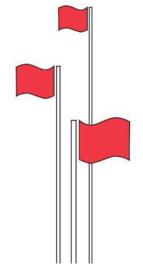
A common misconception is that scams primarily affect older people, but young people too report losses, especially to online shopping fraud and bogus offers of work-from-home jobs or help starting a business. Instead of earning a paycheck, you end up paying for useless training kits or certificates. Scammers also target people who are vulnerable by the nature of their work or circumstances: those recovering from natural disasters,

for instance, or those involved in humanitarian service who regularly see appeals for aid.

At the heart of Rotary's mission is the goal of serving others and fostering goodwill throughout the world. That's exactly what puts Rotarians at an elevated risk of fraud, members say.

"As Rotarians, we're such trusting, giving, warm-hearted people. We want to help," says Amelia Stansell, governor of District 7610 in northern and central Virginia. That makes Rotary members an easy target for people looking to profit from phony charity appeals, she adds.

Recently, members of the Rotary Club of Herndon-Reston, part of



Stansell's district, suspected they had been targeted by a scam. A person identifying himself as a Rotarian on Facebook bombarded people with messages requesting help.

But interactions with this person felt suspicious. And the misspelling of "Rotary" on his profile seemed like a red flag to people who took the time to closely inspect it.

When Stansell found out about the situation, she notified members to not only unfriend this person but to report the account to Facebook.

In another case, at the beginning of the Rotary year in July, Stansell received an email that a Rotary Foundation global grant was approved — a message that included instructions on how to wire funds for the project.

"It was not a real global grant number. It was totally not legit," she says. But an inexperienced Rotarian giving the item a quick read could easily be tricked, Stansell adds. "It's the beginning of the year, all of a sudden districts have money for grants. All this stuff comes in July, August, September. And you have new leaders who are eager to get things done, don't have that experience, and may not have that Spidey sense," she says.

Stansell's Spidey sense is finely honed; she only agreed to an interview for this article after confirming that the request was legit and not part of a scam.

All around the world, senior leaders of Rotary are routinely impersonated on Facebook, Instagram, and WhatsApp, says Andy Sternberg, manager of social media and audience development at Rotary International. Once the impostor is a contact in your network, a direct message often follows.

"It seems like members might be talking to the president, but then after a few messages, the scammer would say: 'You know, I'm in a bind. I need some money. Can you send me money via Cash App or via Pay-Pal?" he says. "If you receive a direct message or even a text message from someone claiming to be our president or our general secretary, that immediately should be a red flag," he says. This is not how senior

leaders would reach out to people for the first time.

Even if a fraudster doesn't fool you into parting with money, allowing the person into your social network gives them access to other members, and more potential victims. That's why it's important to carefully evaluate each friend request you receive.

"Last year, I almost got caught with a scam of somebody trying to impersonate Gordon McInally," Griffing says, referring to the 2023-24 Rotary president. But upon closer examination, he saw that McInally's last name had been misspelled. "Something that I try to do more of, is just practice pausing," he says.

For charitable donations, create a giving plan at the start of the year and stick to it, so as not to stumble into scams when they arise, says Amy Nofziger, director of fraud victim support for the AARP Fraud Watch Network. Criminals can exploit GoFundMe and other crowdfunding sites, so people should only give to one of these accounts if they personally know who's behind it and can verify its legitimacy, Nofziger says.

Taking these extra steps could protect your money — and your heart.

When "giving-hearted" people get taken advantage of, "it's like









38 ROTARY JANUARY 2025

How to report fraud

To report fraud in the U.S., visit the Federal Trade Commission's website at <u>reportfraud.ftc.gov</u>. In Canada, visit the Canadian Anti-Fraud Centre at <u>antifraudcentre-centreantifraude.ca</u>.

Another channel for reporting fraud in the U.S. is AARP's Fraud Watch Network Helpline at 877-908-3360, where trained volunteers across the country also can help consumers — even as the fraud is in progress. The helpline fields 400 to 500 phone calls every day. Consider adding the number as a contact in your phone, since you never know when you will need it. The service is available Monday through Friday, 8 a.m. to 8 p.m. Eastern time.

a double punch in the stomach," says Derrick Kinney, a personal finance educator, author, and Rotarian from Arlington, Texas. "It's not just I got money taken from me. It's money that I wanted to also give to help other people, and now I feel almost doubly bad."

While the median amount that Americans lost through an individual scam was \$500 in 2023, according to the FTC, some people lose much more.

Experts say that instead of trying to spot specific trickeries, people should look for common red flags that span the universe of deceptive plots.

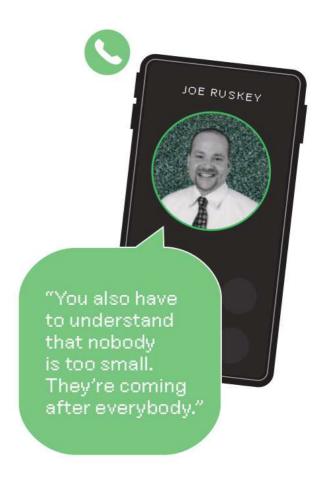
One of those warning signs is a sense of urgency, Schifferle says. "Scammers try to push people into getting in a state of frenzy," she says. They try to convince you that you must act immediately.

Don't fall for it. If you aren't sure what you should do, call the AARP fraud helpline or a friend you trust for some advice.

Another tip: Pay close attention to what's being requested, Nofziger says. "If they're asking for a prepaid gift card or directing you to go to a crypto ATM machine, if they're asking for money through Venmo or Zelle, if they're asking for your Social Security number, your Medicare number — it's, let's say, 99.9 percent of the time a scam," she says.

In the U.S., methods of payment including cryptocurrency, gift cards, and peer-to-peer networks like Venmo and Zelle aren't protected in the same way as credit and debit cards. And when people lose money through these channels they're likely to incur a higher financial loss, experts say. In contrast, credit and debit cards have stronger consumer protections. "Groups like mine have been very vocal in saying we need the services that scammers are relying on to defraud consumers to have more skin in the game," Breyault says.

With credit and debit cards, the financial institutions can be on the hook if someone steals your account number and runs up charges, thanks to U.S. laws that hold the companies accountable for charges they authorize. "Most of the banks and credit card companies have adopted zero-liability policies that basically say you're not liable for anything, as long as you report it," Breyault says. "Consequently, the banks and the credit card networks invest a tremendous amount of money to identify fraud." That's also why you will get a call from your credit card





company to alert you when fraudulent activity is detected, he adds.

There's no way to stop fraudsters completely, says Joe Ruskey, a cybersecurity expert who owns a technology protection firm and a Rotarian in LaCrosse, Wisconsin. But there are ways to mitigate the risk.

The question experts want people to consider is: "How can we slow it down as much as possible, or make sure that when it does happen it's not as much of a disaster?" he says.

Ruskey has given presentations on the subject to Rotary clubs, underscoring how important it is to verify contacts, properly vet pleas for donations, and use multifactor authentication for communication and financial websites, requiring more than just a password. For Rotary members to follow The Four-Way Test, they need a system of evaluating requests from people to ensure that those inquiries aren't fraudulent, he says.

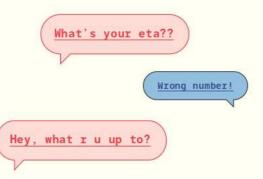
Keep in mind, criminals will often lurk for a while, watching how you communicate with people in your network and even learning nicknames before they strike — which can make them very convincing, Ruskey adds. They're also indiscriminate, targeting people of all ages and income levels.

"You also have to understand that nobody is too small. They're coming after everybody," he says. "They're coming after you because you've got very valuable data."

In the end, Griffing doesn't know of anyone who lost money during the scams he has dealt with. But even when there are no financial losses, the experience comes with some amount of stress and headache. The fact that people must carefully vet everyone also says something about the realities of modern communication and how little faith we can afford to have in new interactions, he says.

"Without getting too philosophical or anything, it goes to the eroding of trust we have going on in society right now," Griffing says. "Getting everybody to pause and take a breath before they respond to an email, that's really all we can do. Calm down and prevent damage going forward."

The most common scams

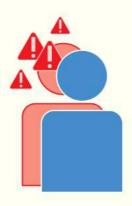


Wrong-number texts that start with an innocuous message, perhaps what time someone is coming to dinner. After the recipient tells the person they have the wrong number, a back-and-forth conversation starts, a sort-of friendship ensues, "and the next thing you know, they're asking you to invest in crypto-currency," Nofziger says.

Text message scams that lure people to click on a link, perhaps tricking the recipient into thinking it's related to a package that wasn't delivered to them.



Impostor scams including ones that involve people pretending to be entities such as Amazon customer service or the Internal Revenue Service. The popular grandparent scam involves the scammer posing as someone's grandchild on the phone, pretending to be in trouble and asking for funds.





Romance scams that often begin on dating sites or social media apps, with a scammer nurturing a sham relationship to take advantage of someone looking for companionship — right up until the deceiver gets money, personal financial data, or both, then disappears. "This is not just financially devastating; it's emotionally devastating as well," Nofziger says.



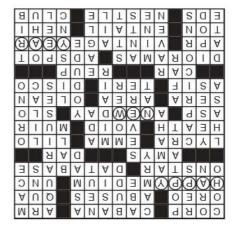
Tech support scams where criminals allege the victims have viruses on their computer when they don't, then make them pay for a worthless software package. "They say you're going to lose all your data or all your photos, or your computer will be blocked, but oftentimes you just turn your computer off and on, and it's fine," says Schifferle, of the CFPB.

















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January Edition

WHAT IS THE NAME OF THE SERVICE CLUB FOR YOUNG ADULTS AND PROFESSIONALS?

- a) Rotaract
- b) Interact
- c) Leo Club

WHICH OF THE FOLLOWING IS NOT A CORE **VALUE OF ROTARY?**

- a) Integrity
- b) Diversity
- c) Competition



👚 TEST YOUR KNOWLEDGE WITH THIS FUN "MAJHI ROTARY - TRIVIA" QUIZ 👚



Rotary is a global network of individuals who unite to create positive change in their communities and around the world. But how well do you know your own Rotary Club and the broader organization?

The new and easier-to-use Brand Center is now available!



Promote your club. Inspire your community.

Visit the Brand Center

to access promotional materials and resources to share your club's stories of impact and show your community we're people of action. You'll find:



Templates to create club logos and custom promotions



Ads, photos, and videos that show Rotary in action



Guidance to apply Rotary colors and design elements

Use these tools to update your website, social media accounts, and community outreach materials. **Get started at rotary.org/brandcenter**.

29 JANUARY



Vocational Service Month.

						(26 th -31 th Jan) Int. Customs Day
	😅 Backward Day Zebra Day	■ Martyrs' Day / Shahid Diwas Sarvodaya Day Sworld Leprosy Day	Indian Newspapers Day Pragarai Maha Kumbh Shahi snan-3 (Mauni Amayasya)	Int. Data Protection Day	 Paul Harris Death ann. Int. Holocast Day National Geographic Magazine Day 	₹75th Republic Day Amrut Mohatsav of Republic Ends Bharat Parv Event
	31	30	29	28	27	26
□ National Voters Day / Rashtriya Matdata Diwas □ National Tourism Day ◎ Mahayana New Year	Club Weekly Meeting ■ National Girl Child Day Imt. Education Day	➤ National Courage Day /Parakram Diwas			స్తో Penguin Awareness Day	District Sports Day Amrut Mohatsav of Republic Starts
25	24	23	22	21	20	19
	BOD Benjamin Franklin Day	■ National Startup Day Martin Luther King Jr. Day	ॐ Pongal ■ National Army Day	🕉 Pongal / Makar Sankranti District Annapurna Day Pragarai Maha Kumbh Shahi snan-2	🕉 Lohri District Lohri Celebration District Lohri Celebration Shaparai Maha Kumbh Shahi snan-1 (Paush Purnima)	■ National Youth Day / Rashtriya Yuva Diwas
18	17	16	15	14	13	12
■ National Road Safety Week(11th-17th) Human Trafficking Awareness Day	Club Weekly Meeting	→ Pravasi Bharatiya Divas/ National NRI Day			Maharashtra's Patrakaar Diwas © World Day of War Orphans	© Celebrate Maharashtra's Patrakaar Diwas Bird Day
	10	09	80	07	06	05
🕅 World Braille Day	Club Weekly Meeting Int. Mind-Body Wellness Day	Charter Day S World Introvert Day	New Year's Day 113" Birthday Ann of Rotary in India S Global Family Day			
04	03	02	01			
SATURDAY	FRIDAY	THURSDAY	WEDNESDAY	TUESDAY	MONDAY	SUNDAY



Is your club looking for ways to better engage your members and enrich their experiences with Rotary? **The Action Plan can help.**



Learn about enhancing your club's participant engagement:

rotary.org/actionplan